



Pet Behavior Counseling

Helping you and your pet become best friends for life.

DESCRIPTION OF PET BEHAVIOUR COUNSELING SERVICES

Green Acres Kennel Shop offers behavior counseling for both dogs and cats on both a local and long distance basis. We see local clients at our facility, Green Acres Kennel Shop, in Bangor, Maine, and work with long-distance clients via telephone and email.

Often people find themselves with pets that are exhibiting problem behaviors that a standard training class is unable to address. Behaviors such as separation anxiety, pet-to-pet aggression, pet-to-people aggression, marking, scratching, inappropriate urination/defecation and even obsessive-compulsive behaviors are just a few examples of some of the more common problems that fall into this category. But there is hope!! Green Acres Pet Behavior Counselors, Don Hanson and Kate Dutra will work with you and your pet to resolve behavioral concerns that fall outside of the realm of basic training.

Co-owner of Green Acres, Don Hanson is a Certified Dog Behavior Consultant (CDBC), Certified Professional Dog Trainer (CPDT), and a Bach Foundation Registered Animal Practitioner (BFRAP). He is uniquely qualified to develop a behavior modification program and/or a Bach Flower Remedy treatment plan for your pet. Don has completed the Dr. Edward Bach Foundations training program in the U.S. and at the Natural Animal Centre in Wales. Don has lectured on pets, behavior and the Bach Flower remedies in the USA, Canada, the Caribbean and Japan.

Kate Dutra is the Operations Manager at Green Acres and is a Certified Professional Dog Trainer (CPDT). She has studied the behavior of dogs and cats for several years and works with Don in helping you resolve your pet's behavioral issues.

When you call to discuss a behavioral problem, one of the first questions we will ask is if your concerns have been discussed with your veterinarian, and when your pet last had a full veterinary exam. Many behavioral issues can be directly linked to medical concerns and these must be addressed prior to a behavioral consultation.

When you have decided to proceed with a consultation, we will mail you a questionnaire or instruct you how to download it from our website. Since we are unable to ask the animals how they are feeling, or what is bothering them, I will need to depend on the

information you provide in the questionnaire and at the time of the consultation. For this reason, we request that you are as thorough and as objective as possible. Plan to take 60 to 90 minutes to complete the questionnaire. We may also ask you to provide a videotape of your pet exhibiting the problem behavior, especially if we will not be evaluating your pet in person. This, in conjunction with our knowledge of animal behavior will help us to develop a treatment plan for your pet.

We need to receive the questionnaire, a signed waiver of liability and aggression disclaimer, videos (if requested) and a written veterinary referral prior to the scheduling of your appointment. Once we have these materials, one of us will contact you to schedule your appointment. At your appointment, you and your pet will meet with Don Hanson and Kate Dutra, either in person or over the phone. Each consultation lasts approximately one hour. At the conclusion of your appointment, we will recommend a behavior modification program. If you will be using the Bach Flower Remedies, Don will also recommend specific Bach Flower remedies for your pet. Within 10 days after the appointment, we will send you a written summary of our findings and recommendations and any appropriate handouts to aid you in the behavior modification process. We ask that you provide regular feedback so that we can continue to help you and your pet progress.

FEE SCHEDULE

Level	Description	Cost
BC1	Behavioral assessment at Green Acres, recommended behavior modification protocols, Bach Flower Remedy treatment plan and first bottle of appropriate remedies, and report to veterinarian	\$150
BC7	Behavioral assessment via telephone, recommended behavior modification protocols, Bach Flower Remedy treatment plan and first bottle of appropriate remedies, and report to veterinarian	\$190
BC3	Trainer assistance implementing behavior modification protocol at Green Acres, 30 minute minimum	\$30/half hour
BC4	Refill of appropriate Bach Flower Remedies, picked up at Green Acres	\$6.50
BC9-1	Refill of appropriate Bach Flower Remedies, mailed to your address in USA	\$14.69
BC5	Follow-up Consultation at Green Acres, 30 minute minimum	\$30/half hour
BC8	Telephone follow-up consultation, 30 minute minimum	\$40/half hour